

DCS Systems RMA

Please fill out all parts of this form clearly.

Returns will **not** be accepted without a full description of the fault and your original order number.

If you do not have your order number then you must contact us first to arrange a temporary number.

Your Original Order Number (can be found on your invoice)

Your Address for returning products to you.

Your contact telephone number (required).

Product you are returning.

Reason for return. (Description of fault)

"as discussed on phone/email" does not help!

Please select:

Exchange

Repair
(chargeable)

Repair (Warranty)

Refund

Return only the items in question to the address below.

You need to make sure the goods are insured against loss in the post.

Returns Dept.

DCS Systems Ltd.

The Granary

Little Skewes Farm

St Wenn

Cornwall

PL305PS

If you are returning items for chargeable repair or upgrade then you must supply a telephone number to contact you on.

If you are returning non-faulty goods within 30 days for refund there will be a 7% restocking fee. Goods returned after 30 days of purchase but less than 12 months will be repaired or replaced.